BOUGHTON UNDER BLEAN PARISH COUNCIL

General Privacy Notice - Public

Adopted: 13th June 2018 Last reviewed: June 2024 Next review: June 2026



This privacy notice tells you what to expect us to do with your personal information when you work for us.

Contact details

Email: <u>clerk@boughtonunderblean-pc.gov.uk</u> Phone: 07740 706189 Post: Boughton under Blean Parish Council, PO Box 310, Faversham, Kent ME13 3EA

What information we collect and use, and why

We collect or use the following information to provide services

- Contact details (eg name, address, telephone number or personal email address)
- Payment details
- Website user information (including user journeys and cookie tracking)
- Records of meetings and decisions
- Information relating to compliments or complaints

Our lawful bases for collecting or using personal information to provide services are:

- Contract
- Legal obligation
- Public task

Where we get personal information from

We collect your information from the following places:

• People directly

How long we keep information

For more information about how long we keep your information, take a look at our retention schedule online:

Document Disposal & Retention Policy

Who we share information with

In some circumstances, we may share information with the following organisations:

• Organisations we're legally obliged to share personal information with

Sharing information outside the UK

Where necessary, we may transfer personal information outside of the UK. When doing so, we comply with the UK GDPR, making sure appropriate safeguards are in place. Please contact us for more information.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal data.

Your right to rectification - You have the right to ask us to rectify personal data you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal data in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal data in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal data you gave us to another organisation, or to you, in certain circumstances.

You don't usually need to pay a fee to exercise your rights. If you make a request, we have one calendar month to respond to you.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

Website: https://www.ico.org.uk/make-a-complaint